



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 1st December 2017

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/11/26.

You requested the following information, please also see our response below:

How many times has your Ambulance Service has been asked to respond to 999 calls at HMP buildings in each of the last three years (clarified as 3 years up to the latest data you hold) Please could I have this information broken down by month?

Here are the HMP buildings I require information for:

H M PRISON COOKHAM WOOD, SIR EVELYN ROAD, ROCHESTER	ME1 3LU
HMP COLDINGLEY, SHAFTESBURY ROAD, BISLEY	GU249EX
H M P BRONZEFIELD, WOODTHORPE ROAD, ASHFORD	TW153JZ
THE CITADEL EMIGRATION REMOVAL CENTRE, WESTERN HEIGHTS, DOVER	CT179DR
HMP DOWNVIEW, SUTTON LANE, SUTTON	SM2 5PD
H M PRISON, EAST SUTTON PARK, SUTTON VALENCE MAIDSTONE	ME173DF
HMP ELMLEY, CHURCH ROAD, EASTCHURCH SHEERNESS	ME124DZ
H M FORD PRISON, FORD ROAD, FORD ARUNDEL	BN180BX
HMP HIGHDOWN, HIGHDOWN LANE, SUTTON	SM2 5PJ
H M PRISON LEWES, 1 BRIGHTON ROAD, LEWES	BN7 1EA
H M PRISON, COUNTY ROAD, MAIDSTONE	ME141UZ
HMP ROCHESTER, 1 FORT ROAD, ROCHESTER	ME1 3QS
SEND HMP, RIPLEY ROAD, SEND	GU237LJ
STANDFORD HILL PRISON, CHURCH ROAD, EASTCHURCH	ME124AA
SWALESIDE, CHURCH ROAD, EASTCHURCH SHEERNESS	ME124AX

Please could you provide details of the type of injury or illness paramedics were responding to e.g. Psychiatric/Suicide Attempt, Haemorrhage/Lacerations Assault/Sexual Assault, and what the outcome was?

Please see tables below:

Please note that the problem nature is determined by the call taker, and not a diagnosis, what was found when a crew arrived on scene or what the patient was treated for if conveyed to hospital

We are unable break this down by month as this may be identifiable to individuals.

The data below is up to and including the 31st October 2017

HM Prison Cookham Wood

Problem Nature	2014	2015	2016	2017
1-Cardiac/Respiratory Arrest			2	1
1-Unco-Noisy/Abnorm Breathing				1
999 HCP	5	5	8	2
Abdominal/Flank Pain			1	
Allergic Reaction	1			
Assault	2	1		
Assault/Domestic			1	
Back Pain	1			
Bleeding	1			
Breathing/ENT Problems	1	1	1	
Burns		1		
Call Back				1
Cardiac/Respiratory Arrest	1	4	2	
Chest Pain/Cardiac Prob	1	1	1	
Chest/Upper back pain/Cardiac				2
Fall Non-injury				1
Falls <12ft	1	2		
Fire - Confirmed Casualty		1		
Fire Call		1	1	
Fitting		14	2	
Generally Unwell	3	3	3	
Limb/Pain Injury		2	1	
Medical			1	6
Mental Health Issues		1	1	
NHS 111			1	1
Overdose/Ingestion - Accidental	1			
PREALERT		2	3	
Trauma	2	2	6	
Unconscious				1
Unconscious/Faint	5	7	2	
Z-Prison Incident				15
Total incidents per year	25	48	37	31

Conveyed to hospital	22	32	22	20
-----------------------------	-----------	-----------	-----------	-----------

HMP Coldingley

Problem Nature	2014	2015	2016	2017
1-Cardiac/Respiratory Arrest			1	1
1-Hanged - Attempted				2
1-Unco-Noisy/Abnorm Breathing				2
999 HCP	15	39	30	8
ABANDONED CALL		1		
Abdominal/Flank Pain	2	2		
Alcohol Intoxication/Related		1	1	
Allergic Reaction		2		
Assault	1		1	
Assault/Domestic			1	1
Back Pain		1	1	
Bleeding		2	3	
Breathing Problems			1	1
Breathing/ENT Problems		2	4	
Call Back		2		
Cardiac/Respiratory Arrest			3	
Chest Pain/Cardiac Prob	8	13	10	
Chest/Upper back pain/Cardiac			3	16
Collapse - Breathing Normal			1	
Concern for Welfare				1
Diabetic Probs				1
Emergency Rule			1	1
Fall Injuries Unknown				1
Fall Non-injury				1
Falls <12ft	2	2		
Fitting	1	7	6	1
Generally Unwell	6	16	7	
HCP			1	1
HCP Admission 120 minutes	4	3	7	
HCP Admission 240 minutes		1		
HCP Admission 60 minutes			1	
Headache		1	1	
Limb/Pain Injury		2	1	
Medical			3	8
Medical Minor			4	
Mental Health			1	3
Mental Health Issues	3	8	6	
Minor Ailment/Injury		1		
NHS 111	9	1		2

NHS 111 (Manual Entry)	3	21	10	8
Overdose/Ingestion - Accidental	2	5		
PP Referral 2		1		
Pre Alert				1
PREALERT	4	5	7	4
Running Call				2
Shot/Stabbing (Central)			1	
Stroke/Neurological	4	4		2
Trauma	2	4	6	3
Unco - Normal Breathing				2
Unconscious			4	
Unconscious/Faint	6	11	7	
Z-Prison Incident				67
Total incidents per year	72	158	134	140
Conveyed to hospital	44	104	67	77

HMP Bronzefield

Problem Nature	2014	2015	2016	2017
1-Cardiac/Respiratory Arrest				2
1-Hanged - Attempted				1
999 HCP	32	34	34	8
ABANDONED CALL			1	
Abdominal/Flank Pain	2	1	1	1
Alcohol Related				1
Allergic Reaction	1			1
Back Pain	1			
Back Pain (Lower)				1
Bleeding	2	1	2	
Breathing Problems			1	1
Breathing/ENT Problems	1	2	2	
Call Back			2	
Cardiac/Respiratory Arrest	2	2	1	
Chest Pain/Cardiac Prob	1	7	1	
Clinical		1		
Diabetic Probs	1	2		
Emergency Rule			1	
Falls <12ft	2		2	
Fitting	9	7	1	2
Generally Unwell	7	3	8	
HCP			1	2
HCP Admission 120 minutes	6	5	7	
HCP Admission 240 minutes			1	
HCP Admission 60 minutes		2		

Limb/Pain Injury	1	1	1	
Maternity				8
Maternity - Imminent Delivery		1	2	
Maternity Issues	9	21	6	
Medical			3	4
Medical Minor			2	3
Mental Health			2	2
Mental Health Issues	2	1	1	
Minor Ailment/Injury	1	1	1	
NHS 111	3		1	1
NHS 111 (Manual Entry)	2	2	2	3
Overdose/Ingestion - Accidental	1		1	
PREALERT	4	3	8	
Stroke/Neurological	1	1		1
Trauma	1	2	2	4
Unconscious/Faint	5	3	5	
Z-Prison Incident				36
Total incidents per year	97	103	103	82
Conveyed to hospital	69	79	71	61

The Citadel Emigration Removal Centre

Problem Nature	2014	2015	2016	2017
999 HCP	4	6		
Abdominal/Flank Pain		1		
Alcohol Intoxication/Related			1	
Allergic Reaction	2			
Assault	1	1		
Back Pain	1	1		
Bleeding	3	7		
Breathing/ENT Problems	2	3		
Cardiac/Respiratory Arrest	3	4		
Chest Pain/Cardiac Prob	4	6		
Clinical		2		
Fitting	1	4		
Generally Unwell	7	2		
HCP Admission 120 minutes		1		
Limb/Pain Injury	1			
Maternity Issues	1			
Mental Health Issues	6	3		
Minor Ailment/Injury	2			
NHS 111	1			
Overdose/Ingestion - Accidental	4			

PREALERT	2	6	1	
Stroke/Neurological	2	1		
Trauma	1	4		
Unconscious/Faint	1	2		
Total incidents per year	49	54	2	0
Conveyed to hospital	27	20	1	0

HMP Downview

Problem Nature	2014	2015	2016	2017
999 HCP			3	
ABANDONED CALL			2	
Abdominal/Flank Pain			1	
Alcohol Intoxication/Related		1		
Alcohol Related				1
Allergic Reaction				2
Back Pain		1		
Bleeding				1
Breathing/ENT Problems			1	
Call Back		1	1	
Cardiac/Respiratory Arrest			2	
Chest Pain/Cardiac Prob			6	
Chest/Upper back pain/Cardiac				3
Diabetic Probs			1	
Fitting			2	3
Generally Unwell			8	
HCP Admission 240 minutes			1	
Medical			6	5
Mental Health Issues			6	
NHS 111 (Manual Entry)				1
PREALERT			5	2
Trauma			2	6
Unconscious/Faint			2	
Z-Prison Incident				29
Total incidents per year	0	3	49	53
Conveyed to hospital	0	1	23	38

HM Prison East Sutton Park

Problem Nature	2014	2015	2016	2017
999 HCP			3	1
Abdominal/Flank Pain	1		1	
Allergic Reaction		4	2	

Bleeding		1	1	
Breathing Problems				1
Breathing/ENT Problems			2	
Burns		1		
Chest Pain/Cardiac Prob	1	2	6	
Chest/Upper back pain/Cardiac				1
Diabetic Probs			1	
Falls <12ft			1	
Generally Unwell	1		1	
Limb/Pain Injury	1			
Medical			1	1
Minor Ailment/Injury	2	1		
NHS 111	4	11	9	15
NHS 111 (Manual Entry)			1	
PRACTITIONER REFERRAL	1			
Stroke/Neurological	2		3	
Trauma	2			3
Unconscious			2	
Unconscious/Faint		1	1	
Z-Prison Incident				4
Total incidents per year	15	21	35	26
Conveyed to hospital	11	18	25	16

HMP Elmley

Problem Nature	2014	2015	2016	2017
1-Cardiac/Respiratory Arrest			6	9
1-Hanged - Attempted				1
1-Hanged (Attempted)				1
1-Unco-Noisy/Abnorm Breathing				1
999 HCP	115	103	135	32
ABANDONED CALL			1	
Abdominal/Flank Pain	5		4	2
Alcohol Intoxication/Related		1		
Allergic Reaction	1	1	3	
Assault	1	2	4	
Assault/Domestic			1	
Back Pain		3		
Back Pain - Lower				1
Bleeding	1	14	23	4
Breathing Problems			7	10
Breathing/ENT Problems	9	19	20	
Burns	1	1	1	2

Call Back			2	1
Cardiac/Respiratory Arrest	8	8	19	
Chemical Inhalation/Incident	2	1		
Chest Pain/Cardiac Prob	25	29	26	
Chest/Upper back pain/Cardiac			8	10
Clinical			1	
Concern for Welfare			1	2
Death unexpected all ages			1	
Diabetic Probs		2	5	
Fall Injuries Unknown			1	
Falls <12ft	5	3	7	
Fire Persons Reported			1	1
Fitting	7	24	31	10
Generally Unwell	8	48	34	
HCP			8	7
HCP Admission 120 minutes	13	32	14	
HCP Admission 240 minutes		3	1	
HCP Admission 60 minutes	2	1		
Limb/Pain Injury	1	2	3	
Medical			12	28
Medical Minor			3	10
Mental Health			4	4
Mental Health Issues	21	18	14	
Minor Ailment/Injury		1		
NHS 111 (Manual Entry)		1	1	
Overdose/Ingestion - Accidental	7	12	2	
Pre Alert			1	
PREALERT	3	29	36	5
Running Call				1
Stroke/Neurological	2	4	4	3
Suicide				1
Transport Request (Crew)				1
Trauma	12	7	11	11
Unco - Normal Breathing				2
Unconscious			3	
Unconscious/Faint	8	17	9	
Z-Prison Incident				299
Total incidents per year	257	386	468	459
Conveyed to hospital	212	215	220	135

HM Ford

Problem Nature	2014	2015	2016	2017
999 HCP	15	12	4	1
Abdominal/Flank Pain		4		
Assault	2	1		
Back Pain	1	1	2	
Bleeding	5	1		
Breathing Problems				1
Breathing/ENT Problems		2	2	
Burns				1
Cardiac/Respiratory Arrest	1			
Chest Pain/Cardiac Prob	5	13	7	
Chest/Upper back pain/Cardiac			1	4
Diabetic Probs			1	
Falls <12ft	1	1	2	
Fitting	1	2	2	3
Generally Unwell	2	4	8	
HCP Admission 120 minutes		2	1	
Medical			2	1
Medical Minor				1
Mental Health Issues			1	
Minor Ailment/Injury		1		
NHS 111	15	16	18	13
NHS 111 (Manual Entry)	1		1	2
PP Referral 2		2		
PREALERT		1		
RTC - Moderate/Major Injury			1	
Stabbing			1	
Stroke/Neurological	2	3		1
Trauma		1	1	5
Unconscious			1	
Unconscious/Faint	6	2	2	
Z-Prison Incident				5
Total incidents per year	57	69	58	38
Conveyed to hospital	41	53	41	25

HMP Highdown

Problem Nature	2014	2015	2016	2017
1-Cardiac/Respiratory Arrest				4
1-Hanged - Attempted			2	5
1-Unco-Noisy/Abnorm Breathing				2

999 HCP	25	29	30	14
ABANDONED CALL			2	
Abdominal/Flank Pain	3	3	4	
Alcohol Intoxication/Related		1		
Allergic Reaction	2		2	
Assault	3	3	3	
Assault/Domestic				2
Back Pain	2	2		
Bleeding	11	5	10	
Breathing Problems			1	3
Breathing/ENT Problems	12	5	12	
Burns			1	
Call Back		1	1	1
Cardiac/Respiratory Arrest	3	4	9	
Chest Pain/Cardiac Prob	36	27	13	
Chest/Upper back pain/Cardiac			8	12
Choking		1		
Collapse - Breathing Normal				1
Diabetic Probs	5			1
Falls <12ft	4	4		
Fire - Confirmed Casualty	1	3		
Fire Call	1	2		
Fire Persons Reported			1	
Fitting	21	10	11	9
Generally Unwell	14	17	18	
HCP				4
HCP Admission 120 minutes	6	4	2	
HCP Admission 240 minutes	2			
HCP Admission 60 minutes	4	1		
Headache			1	
Limb/Pain Injury	5	5	1	
Maternity Issues	1			
Medical			4	14
Medical Minor			1	2
Mental Health				4
Mental Health Issues	16	6	8	
NHS 111 (Manual Entry)	2			
Overdose/Ingestion - Accidental	2	3	2	
PREALERT	9	12	7	2
Shot/Stabbing (Central)			1	
Stabbing				1
Stroke/Neurological	2		5	3
Trauma	8	4	11	7

Unco - Normal Breathing				12
Unconscious			1	
Unconscious/Faint	15	16	16	
Z-Prison Incident				104
Falls >12ft			1	
Major Trauma				1
Total incidents per year	215	168	189	208
Conveyed to hospital	118	98	108	130

HM Prison Lewes

Problem Nature	2014	2015	2016	2017
1-Cardiac/Respiratory Arrest				2
1-Hanged - Attempted				3
1-Unco-Noisy/Abnorm Breathing				1
999 HCP	14	17	22	13
ABANDONED CALL				2
Abdominal/Flank Pain	4	2	2	
Allergic Reaction		1	1	1
Assault	2	1		
Back Pain	1	1		
Bleeding	2	1	3	1
Breathing Problems				5
Breathing/ENT Problems	2	4	7	
Cardiac/Respiratory Arrest	1	4	6	
Chemical Inhalation/Incident				
Chest Pain/Cardiac Prob	10	14	15	
Chest/Upper back pain/Cardiac			4	5
Diabetic Probs	2			
Falls <12ft		3	1	
Fire - Confirmed Casualty			1	
Fire Call		2	1	
Fire Persons Reported				1
Fitting	7	10	8	4
Generally Unwell	12	7	5	
HCP				2
HCP Admission 120 minutes		2	2	
Limb/Pain Injury	3		1	
Medical			4	8
Medical Minor			2	1
Mental Health			2	5
Mental Health Issues	10	6	2	
NHS 111			1	

PP Referral 2			3	
PREALERT		2	1	
Running Call				1
Shot/Stabbing (Central)		2		
Stroke/Neurological	1	3	2	
Suicide			1	1
Trauma	1	1	5	6
Unco - Normal Breathing				3
Unconscious			1	1
Unconscious/Faint	12	17	7	
Z-Prison Incident				66
Fracture	1		1	
Total incidents per year	85	100	111	132
Conveyed to hospital	70	80	79	83

HM Prison Maidstone

Problem Nature	2014	2015	2016	2017
1-Cardiac/Respiratory Arrest			1	
999 HCP	5	5	4	1
ABANDONED CALL			1	
Abdominal/Flank Pain	1	2	1	
Back Pain	2			
Bleeding	1	2	4	1
Breathing Problems				1
Breathing/ENT Problems	2		4	
Cardiac/Respiratory Arrest	2	3		
Chest Pain/Cardiac Prob	1	4	6	
Chest/Upper back pain/Cardiac			2	2
Diabetic Probs	1			
Fitting	1	1	4	
Generally Unwell		3	3	
Limb/Pain Injury	2		3	
Medical				1
Medical Minor			2	1
Mental Health Issues	1	2	5	
Minor Ailment/Injury			1	
NHS 111		1	1	
Overdose/Ingestion - Accidental		1	2	
PREALERT	1	4	5	
Stroke/Neurological		1	2	
Trauma	1	1	2	
Unco - Normal Breathing				1

Unconscious			2	
Unconscious/Faint	2	7	3	
Z-Prison Incident				18
Collapse (Breathing Normal)				1
Total incidents per year	23	37	58	27
Conveyed to hospital	19	22	39	18

HMP Rochester

Problem Nature	2014	2015	2016	2017
1-Cardiac/Respiratory Arrest			4	2
1-Hanged - Attempted				1
1-Unco-Noisy/Abnorm Breathing				1
999 HCP	13	13	20	5
ABANDONED CALL				2
Abdominal/Flank Pain	3		1	1
Alcohol Intoxication/Related			1	
Allergic Reaction			3	
Assault	1	3	4	
Back Pain	1		2	
Bleeding	2	3	17	3
Breathing Problems				7
Breathing/ENT Problems	1	6	9	
Cardiac/Respiratory Arrest		7	7	
Chest Pain/Cardiac Prob	1	12	29	
Chest/Upper back pain/Cardiac			12	5
Clinical			1	
Collapse - Breathing Normal			1	
Diabetic Probs	1			
Emergency Rule			1	
Falls <12ft		1	2	
Fire - Confirmed Casualty			1	
Fire Persons Reported			1	
Fitting	2	12	42	4
Generally Unwell	5	14	41	
HCP			1	2
HCP Admission 120 minutes	2	1	1	
HCP Admission 60 minutes			1	
Limb/Pain Injury	2		5	
Medical			11	20
Medical Minor			5	7
Mental Health			1	2
Mental Health Issues	6	15	10	

Minor Ailment/Injury			1	
NHS 111		1		4
NHS 111 (Manual Entry)				1
Overdose/Ingestion - Accidental	3	3	9	
Pre Alert				1
PREALERT	2	9	31	4
Shot/Stabbing (Central)		1	2	
Stroke/Neurological			5	2
Suicide			1	
Trauma	1	9	11	6
Unco - Normal Breathing				3
Unconscious			4	1
Unconscious/Faint	4	11	20	
Z-Prison Incident				126
PP Referral 4			1	
PP Referral			1	
1-Choking			1	
Total incidents per year	50	121	321	210
Conveyed to hospital	32	54	79	55

Send HMP

Problem Nature	2014	2015	2016	2017
1-Hanged - Attempted				1
999 HCP	16	10	12	7
Abdominal/Flank Pain	1	2	1	
Allergic Reaction	2		3	
Assault			1	
Back Pain	1			
Bleeding		4	4	
Breathing Problems			3	
Breathing/ENT Problems	1	1	3	
Call Back			2	1
Chest Pain/Cardiac Prob	3	9	4	
Chest/Upper back pain/Cardiac			4	4
Clinical	1			
Emergency Rule				1
Falls <12ft	1	1		
Fitting	2	3	4	3
Generally Unwell		2	4	
HCP				1
HCP Admission 120 minutes	2	1	1	
Limb/Pain Injury			1	

Medical			1	5
Medical Minor				1
Mental Health			2	2
Mental Health Issues	7	2	4	
NHS 111 (Manual Entry)		1	3	5
Overdose/Ingestion - Accidental	1	1	1	
PREALERT			1	
Stroke/Neurological	1	1		
Trauma		1	2	3
Unconscious			1	
Unconscious/Faint			1	
Z-Prison Incident				47
Total incidents per year	39	39	63	81
Conveyed to hospital	35	35	46	44

Standford Hill Prison

Problem Nature	2014	2015	2016	2017
999 HCP	4	11	3	1
Abdominal/Flank Pain	4			1
Allergic Reaction	2	1		
Back Pain			3	
Bleeding	2	2	1	1
Breathing/ENT Problems	1	3		
Burns		1		
Cardiac/Respiratory Arrest		1		
Chest Pain/Cardiac Prob	10	4	3	
Chest/Upper back pain/Cardiac				2
Falls <12ft	2	3	1	
Fitting	2	1	2	
Generally Unwell	2	6	2	
HCP				1
HCP Admission 120 minutes		1	1	
Limb/Pain Injury	1			
Medical			1	1
Medical Minor				2
Mental Health Issues		2		
NHS 111	11	7		4
NHS 111 (Manual Entry)	1	16	12	8
Overdose/Ingestion - Accidental	2	1		
PREALERT		1	1	
Stroke/Neurological	1	5		

Trauma	2		2	3
Unconscious/Faint			3	
Z-Prison Incident				11
Collapse (Breathing Normal)				1
PP Referral 4		1		
Total incidents per year	47	67	35	36
Conveyed to hospital	37	44	20	21

Swaleside

Problem Nature	2014	2015	2016	2017
1-Cardiac/Respiratory Arrest			4	7
1-Hanged - Attempted				2
1-Hanged (Attempted)				2
1-Unco-Noisy/Abnorm Breathing				1
999 HCP	26	60	49	12
Abdominal/Flank Pain	1	1	1	1
Allergic Reaction	2			
Assault		6	2	
Back Pain		1		
Bleeding	3	12	18	10
Breathing Problems			1	9
Breathing/ENT Problems	2	3	19	
Burns		2		
Cardiac/Respiratory Arrest	1	10	9	
Chest Pain/Cardiac Prob	31	73	37	
Chest/Upper back pain/Cardiac			5	11
Concern for Welfare				3
Death unexpected all ages				1
Diabetic Probs	2	1	2	2
Falls <12ft	4	2		
Fire - Confirmed Casualty			4	
Fire Call		1	1	
Fitting	2	14	18	14
Generally Unwell	8	18	27	
HCP			2	3
HCP Admission 120 minutes		4	9	
Headache		1		
Limb/Pain Injury	1	3	4	
Medical			13	24
Medical Minor			5	11
Mental Health				4
Mental Health Issues	16	7	12	

NHS 111	3			
NHS 111 (Manual Entry)				1
Overdose/Ingestion - Accidental	6	3	3	
PREALERT	1	8	14	12
Shot/Stabbing (Central)	4	6	2	
Stabbing			1	1
Stroke/Neurological	2	3	5	1
Trauma	4	7	12	16
Unco - Normal Breathing				2
Unconscious			6	
Unconscious/Faint	14	12	13	
Z-Prison Incident				277
Collapse (Breathing Normal)				2
Shot/Stabbing (Peripheral)	2			
Total incidents per year	135	258	298	429
Conveyed to hospital	110	169	153	76

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust